

21 August 2018

Overview and Scrutiny Management Board

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 30 August 2018 at 10.00 am in Committee Room One, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Keith Ireland
Chief Executive

Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 4 Added Members)

Councillors R B Parker (Chairman), R Wootten (Vice-Chairman), Mrs J Brockway, M Brookes, Mrs K Cook, B M Dobson, R L Foulkes, C S Macey, C E H Marfleet, N H Pepper and E W Strengiel

Added Members

Church Representatives: Mr S C Rudman and Reverend P A Johnson

Parent Governor Representatives: Mrs P J Barnett and 1 Parent Governor Vacancy

**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA
THURSDAY, 30 AUGUST 2018**

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declaration of Members' Interests	
3	Minutes of the meeting of the Overview and Scrutiny Management Board held on 28 June 2018	5 - 20
4	Announcements by the Chairman, Executive Councillor for Resources and Communications and Chief Officers	
5	Consideration of Call-Ins	
6	Consideration of Councillor Calls for Action	
7	Performance of the Corporate Support Services Contract <i>(To receive a report by Sophie Reeve (Chief Commercial Officer) and Arnd Hobohm (Serco Contract Manager), which updates the Committee on Serco's performance against contractual Key Performance Indicators specified in the Corporate Support Services Contract between April and June 2018)</i>	21 - 84
8	Corporate Support Services Re-provision: Update on ICT Soft Market Testing and Staff Engagement <i>(To receive a report by John Wickens (Head of ICT & Chief Digital Officer), which provides an update on the soft market testing that has been undertaken regarding the delivery of IT services from 2020, and to provide a summary of the internal staff engagement sessions which have taken place to provide an understanding of future IT needs of the Council)</i>	85 - 88
9	Corporate Support Services Re-provision: Payroll Progress Report <i>(To receive a report from Andrew McLean (Chief Commissioning Officer), which provides an update on progress for the potential transition of the Council's Payroll/HR Admin services and Enterprise Resource Planning System)</i>	89 - 124
10	Corporate Business Plan 2018 - 2019 Quarter One Performance Report <i>(To receive a report by Jasmine Sodhi (Performance and Equalities Manager), which presents the Council Business Plan performance for Quarter One. The report and views of the Board will be presented to the Executive on 4 September 2018.)</i>	125 - 136

11	Employee Survey 2017 - Progress Update <i>(To receive a report from Fiona Thompson (Service Manager – People Management) which provides a progress update on actions taken by both Corporate functions and Director Areas to address issues raised by the results of the Employee Survey 2017)</i>	137 - 144
12	Scrutiny Committee Work Programmes <i>(To receive a report which sets out the work programmes of the Adults and Community Wellbeing Scrutiny Committee; and Health Scrutiny Committee for Lincolnshire in accordance with the Board's agreed programme)</i>	145 - 160
13	Approval of Terms of Reference of Scrutiny Reviews <i>(To receive a report which invites the Board to approve the terms of reference and completion dates of the two scrutiny reviews)</i>	161 - 164
14	Overview and Scrutiny Management Board Work Programme <i>(To receive a report which enables the Board to consider and comment on the content of its work programme for the coming year)</i>	165 - 180

Democratic Services Officer Contact Details

Name:	Emily Wilcox
Direct Dial	01522 553787
E Mail Address	emily.wilcox@lincolnshire.gov.uk

Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
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